November 12, 2010

**********IMPORTANT – PRODUCT RECALL NOTICE************

UCD BUY
VERIFY SHIP ADDRESS
DAVIS CA 95616-0000

Subject: Centrifugal Pumps - Product Recall
Grainger SKU # Various – See attached

Grainger Global Sourcing has determined that there is an issue with certain batches of Centrifugal Pumps. We have been working with our distributor, W.W. Grainger, Inc., to identify and offer replacement Centrifugal Pumps, where applicable.

Based on Grainger’s sales records, it is possible that some of the pumps you purchased between July 1, 2010 and September 23, 2010 are eligible for replacement. It is believed that pumps already installed and in service are unlikely to have an issue and therefore are unlikely to need to be replaced. Nonetheless, in an abundance of caution, we are asking you to check the pumps that you purchased during this period. If you purchased a pump that has a SKU number and serial number from the attached list and if it has a base that is loose, we will replace the pump.

To assist our recovery of the product, we request that you take the following actions:

1. Check any product in your possession and identify any product that contains one of the SKU’s and serial numbers identified in the attached listing. The SKU is located on the product name plate at the back of the motor. See attached photos for location. The serial number will be located above the motor name plate on the body of the motor. See attached photos for location. If the product contains one of the SKU and serial numbers contained in the attachment, please inspect for loose welds at the base attachment to the motor. If the base attachment is loose, proceed to action number 2 below. If the base attachment is not loose on a pump matching the SKU and serial number in the attachment, no further action is necessary by you.
2. If the base attachment is loose on a pump matching the SKU and serial number in the attachment, segregate and discontinue use of the pump.
3. Call 1-877-522-0448 to arrange for a replacement product at our expense.
4. If you are a re-seller and are no longer holding said inventory, please forward this notice to the end-user.
5. In order for your replacement request to be processed in a timely manner, please respond to this notice no later than December 15, 2010.

If you have any questions regarding this notice, please call 1-877-522-0448. On behalf of W.W. Grainger Inc., we thank you for your assistance with this product recovery.

Enclosures: Pictures of Product
SKU Number and Serial Number List
Location of Serial Number on Pump Motor

Location of Serial Number on Motor